

Chapter XVI: Remote Access

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NIH Campus Access

This information applies to any computers that do not have the standard clinical desktop image.

Access is available through the website <https://crisaccess.cc.nih.gov>

On this website you have the option of using the Citrix web client – use login box on site, or downloading a CRIS specific Citrix client. Instructions are available for OS9, OSX and W2000/XP. These are bundled clients that put a folder/icon on the desktop and will take you right to a Citrix logon and then the CRIS logon.

Ask your IT technical support staff to help with this configuration.

**For help on the CRIS application call the
CRIS Support Center, 301-496-8400**

Non-NIH Campus Access (Access from Home)

This is coming soon! Check the CRIS web site <https://cris.cc.nih.gov> for more information on when this will be available and how to access.